

Puente Romano

PRIVATE APARTMENT CASARES 21

www.puenteromanosuite.com

Private Apartment within Puente Romano Beach Resort

Updated September 2108

Welcome!

Please find some information to help your stay be safer and more enjoyable.

Puente Romano Beach Resort (www.puenteromano.com) is a luxury 5-star hotel - the sister hotel of the Marbella Club Hotel - just 300 yards down the road, towards Marbella. A very pleasant beach "promenade/walk" now connects Puente Romano to Marbella (to your left facing the sea) or you can walk to Puerto Baños to your right.

This apartment is privately owned so you can have the benefit of all the conveniences of a 5-star resort. Plus, you have the convenience of a kitchenette - you can have your own "cuppa" for 2p instead of up to €5! Hotel suites have no such facility.

Please feel free to add to this information contained in a folder in the apartment if you have discovered a good restaurant, shopping, etc. Enjoy your stay and please treat this flat with care and please don't sit on the sofas or upholstered chairs while wearing sun cream or wet bathing suits. Any damage will be charged to you.

Please note, facilities are always being constantly improved. Puente Romano is now the 'in' hotel in Marbella.

The local agent for the apartment is Luna De Marbella and her office is situated across from the hotel entrance in Phase II on the first floor.

Thank you
Noelia at Luna de Marbella
Principal Agent for Apartment

SPANISH AGENT: LUNA DE MARBELLA - Ask for Noelia
TEL: 0034 952 82 7215
EMAIL: INFO@LUNADEMARBELLA.COM
EVENINGS (EMERGENCY ONLY) TEL: 0034 952 7755 00

Puente Romano

PRIVATE APARTMENT CASARES 21
www.puenteromanosuite.com

Finding our apartment

The closest entrance to our apartment is right next to the new Nobu Hotel entrance.



Please go to <https://www.puenteromano.com/resort-map/> for the interactive resort map with all of the key restaurants, receptions and villas.

Keys

You have two keys. The flat silver key is a high security key (for top lock), and the second key is an ordinary key. Please lock apartment every time you leave with the security key. We also suggest you use it at night from the inside for added security.

Access to Pools

The hotel installed a gate immediately to the left of our stairwell to stop non-resort guests using the pools. The easiest access is to walk downstairs facing the flat front door, turn slightly to the right at the bottom and follow the pathway to the next block (D) and you will find stairs leading directly to the pool which has toilets, showers and a small restaurant. The pool is usually heated, except in the summer and August. The chairs by the pool and the towel are free as long as you mention you are a guest at C21. It is customary to tip €1-2 to the attendant.

Puente Romano

PRIVATE APARTMENT CASARES 21
www.puenteromanosuite.com

Hotel Facilities

- Hairdresser
- Boutiques
- Flower shop
- Newsstand and drugstore
- Golf (by arrangement with Hotel)
- Water sports
- Horse riding (by arrangement with Hotel)
- Spa
- 10 tennis courts & 4 paddle courts
- Bank
- 12 places to eat
- Disco

The reception will be happy to assist you with bookings and general directions. If you would like to use room service you will have to go to the main reception and set up an account.

Air Conditioning (A/C)

The system is connected to the hotel's central A/C system. To operate there are two separate controls: one in bedroom (left as you enter) and one in living room on right side of French doors behind the curtain. To turn on A/C, slide lever to "on". Leave on "cool". Right lever controls air flow with "3" being highest. The big round knob controls the temperature. Leave on 18 or so. Please **do not leave on** with open windows. It will burn the machine out. We normally only use A/C at night. There is an emergency back-up system with a split unit on terrace to cool the living room. Use the remote control on left side of sofa facing it to start and set temperature. A separate A/C unit is also in the bedroom - the machine is on the right as you walk in. Normally with the new centralized hotel A/C, the "spare" units have never been needed. To turn on the heating in the winter, please call Luna's office as controls are in the ceiling and must be done by a qualified technician or somebody in the know. A spare heater is in the living room behind the curtain.

Apartment Cleaning

The apartment is cleaned ready for your arrival. Extra cleaning may be available during your stay at an extra cost and if so please contact Noelia at Luna De Marbella Office.

Puente Romano

PRIVATE APARTMENT CASARES 21

www.puenteromanosuite.com

Apartment Amenities

- Hair dryer
- Iron and board
- Sheets
- Towels
- A safe
- Sofa (suitable as 3rd bed)
- Washing machine
- Dryer
- Bath with shower
- Electric hob
- Fridge
- Terrace with seating
- Direct dial telephone
- Dishes, pots, cutlery and all you need

Beach Facilities

The beach, of course, is free. However, there is a daily charge for beach beds and umbrellas. The hotel charges €70/day. However, immediately facing the walk down to the beach is a government concession where beach beds and umbrellas are €10. It is called Playa de Nagueles (Puente Romano) and you can reserve sunbeds by calling 0034 605 394114. Reservations are recommended as the best spots go quickly in summer. You should take a blue towel from the apartment. There are public toilets on the beach, and massage facilities.

Driving Safety Tips

1. Firstly, drive very cautiously unless you are used to driving on the right-hand side. 2. Never attempt to cross the highway - this is an excellent way to die! 3. Drive safely and enjoy!

Dryer on Terrace

If dryer is covered by a blue plastic cover, then please remove it and do not leave on while in use. Please do not overload - it can be a fire hazard. It is best to use the clothesline on the terrace.

1. Please do not overfill.
2. Set time to around maximum thirty minutes.
3. Please take out the filter at the bottom of the door and clean out the lint.

Puente Romano

PRIVATE APARTMENT CASARES 21

www.puenteromanosuite.com

Electricity

The current in Spain is 220v, the same as the UK. America is 120v so **don't** connect American appliances without a suitable **transformer** (not just a plug adapter) unless built into appliance like phones and computers. The fuse box is located on the left of the front door. In the unlikely event that the lights in the apartment should 'go out' just open the fuse box (it's marked) and push in any large black buttons that may have popped out. This may be due to an overload so it's a safety precaution. For Americans - Do not use any electrical appliances in bathroom or near water as 220v is **extremely dangerous** (any contact with water is usually fatal). The electric kettle, dryer, stove, washing machine - if any two are used simultaneously this will usually overload and cut out the power. When this occurs please turn off all appliances and press the black button in the electric fuse box that is on the left side of the front door.

Emergency

Fire, Ambulance, etc. - dial 9 for hotel operator. You are in apartment Casares 21.

Golf

Puente Romano Beach Resort Marbella has its own private 18-hole golf course in the heart of the Golf Mile with guaranteed tee times. They provide a shuttle service – see concierge for rates.

Linen

This is provided. Please leave all dirty linen to be washed after your stay by the front door.

The Hotel has an excellent dry cleaning and laundry service, but they are expensive.

Local Restaurants (Not in the hotel) - Please book in advance:

- Facing the sea, if you walk to the right there is Victor's Bar.
Phone: +34 639 55 30 88
- Facing the sea, turning left, there is excellent Trocadero, open for lunch and dinner and about one kilometre along the beach.
Phone: +34 610 70 41 44
- 30 minutes left towards Marbella is the great Soleo Marbella Beach Club Restaurant.
Phone: +34 951 56 28 87

Puente Romano

PRIVATE APARTMENT CASARES 21

www.puenteromanosuite.com

- Just a short walk from Puente Romano, face the ocean and turn left. 100 yards down is our favourite - La Milla, right on the beach.
Phone: +34 952 00 90 80

Gym and Tennis

You can use the Gym in the Tennis Complex – the gym is free, just mention you are staying in apartment C21. There is a large international tennis centre with ten clay courts and 4 Paddle tennis courts. Please ask directions for Tennis Centre, which is part of the hotel. This facility also has a snack bar, good for breakfast, a sauna, steam room, massage facilities and small tennis pro shop.

Restaurants

There are 12 places in which to enjoy culinary dishes from around the world.

The restaurants get incredibly busy in high season so it's worth booking well in advance. To view all menus and book, please see the Puente Romano Website: <https://www.puenteromano.com/dining-and-drinks/>

Nobu

One of the world's top restaurants opened summer 2017. Be sure to reserve. Nobu also opened a hotel within the Puente Romano Resort in 2018. From the master of fusion himself, Chef Nobu Matsuhisa. You could dine alfresco overlooking La Plaza or in the spectacular dining room lit by lanterns and peppered with washi paper art. Either way, from the moment you open the menu, you will be blown away.

Bibo

From the mind of Dani Garcia comes a dynamic spin on brasserie dining. Bibo is an epicurean escape made for those who crave the adventurous. Graze an evening away with tapas for two, sample dishes from the Raw and Oyster Bars, or sip on cool cocktails and nibble at platters with friends. Every morsel is crafted from fresh and locally-sourced ingredients. Each plate is a work of art that becomes a talking point from the moment it arrives at your table.

Dani Garcia – 2 Michelin Stars!

Imaginative, innovative and intimate – welcome to the world of double Michelin-starred chef Dani Garcia. Here cuisine has become a fine art and the chef is a gastronomic storyteller. Select from a range of à la carte dishes with

Puente Romano

PRIVATE APARTMENT CASARES 21

www.puenteromanosuite.com

avant-garde twists and watch the chefs perform culinary sorcery in the open plan kitchen. Every course is a new chapter. Each dish is a mini masterpiece.

Rachel's

Treating yourself and taking care of your body go hand in hand at Rachel's. Whether you've spent the morning in the Six Senses Spa or had an intense workout, this breezy bistro is a breath of fresh air. Energising juices, protein shakes, avocado-topped olive bread, and peach-stuffed crêpes are just a small selection of the indulgent treats that await at Rachel's. Each and every order is handmade from scratch using only the finest freshest ingredients. Take time out to enjoy a long lunch and some people watching beside the pool. At Rachel's, you take life at your own pace.

EL Chiringuito - Voted as the Best Beach Club 2018 via Conde Nast Traveler Hot List 2018!

It begins with something refreshing; cold, mouth-watering and indulgent cocktails. For a long, laid back lunch, you have the choice of a shaded deck or chic indoor restaurant. Of course, you could always unwind on an ocean-side sun lounger and wait for a member of our team to come over and take your order. Here at El Chiringuito, anything goes.

Serafina

Dining alfresco on the garden terrace with a full-bodied red wine in hand, you could almost be in a Tuscan vineyard. With the ancient Puente Romano bridge as your backdrop, Serafina transports you from contemporary Marbella to classic Italy. Relax at the capable hands of chefs Marco and Carlo Morelli for a delicious Italian experience. Share fine wines and modern interpretations of authentic Italian cuisine in this elegant setting with friends, family or that special someone – life doesn't get better.

La Suite

Express yourself in the most uninhibited of ways in our seductive nightclub on the edge of La Plaza. Jump in head first with one of our VIP tables where you will be showered with ice cold bottles of Champagne and encouraged to dance the night away as you please. Step into a fashionable New York City loft-inspired club mixed with the impressive Roman heritage of the property, and experience a night like never before. Open at midnight on Fridays and Saturdays, you will find only the most fashionable of partygoers at La Suite.

Puente Romano

PRIVATE APARTMENT CASARES 21

www.puenteromanosuite.com

Celicioso

Ice cold artisan beer to take the edge off the midday sun. Indulgent tarts for an afternoon treat. At Celicioso, leaving out sugar, dairy, or wheat from your diet doesn't mean missing out on flavour. This is a Marbella first – the only dedicated gluten-free restaurant in Puente Romano's social hub, Plaza Village. Here, business executives rub shoulders with beach-fresh friends meeting for sweet treats. Start your day with pastries and zingy fruit shots or see in the evening with a glass of perfectly chilled Champagne.

Pizza Romano

Discover the true taste of Italy, surrounded by palm trees and just steps from the main pool. Take a break from the sun and indulge in La Dolce Vita with the best Italian this side of the Mediterranean. Relax with your family and friends over a plate of traditional Penne Arrabiatta or pop by for a delicious slice of pizza tartufo. This little trattoria is the ideal place to pause for a glass of wine and to enjoy the Italian melodies. It's your small romance with Italy in the centre of Puente Romano, Marbella.

Thai Gallery

Ornate interiors and tantalising scents await as your luxurious prelude to dinner at Puente Romano's Thai Gallery. Effortlessly combining authentic recipes with adventurous twists, our Thai Gallery is no ordinary Thai restaurant. Modern interiors flooded with light set the scene for cutting-edge cuisine, delicately prepared with edible origami. From the start to the end of your exotic fine dining experience, each course is designed to enchant the senses.

Monkey Club

At Monkey Club, the atmosphere is tropical and the flavour Mediterranean. Pairing European wines with carefully crafted menus, come and get a taste of life in Marbella. As laid-back days in Marbella drift into energetic evenings, electro beats and candlelight infuse the room with energy. Sit down for a deliciously exotic meal infused with local Mediterranean spices, complemented perfectly with the finest tropical cocktails. Raise a glass of chilled Champagne and make a toast to another incredible evening in paradise.

La Plaza

Welcome to Puente Romano's day-to-night epicentre, La Plaza. Boasting an energetic atmosphere throughout day and night, La Plaza is the place to be.

Puente Romano

PRIVATE APARTMENT CASARES 21

www.puenteromanosuite.com

La Plaza is the heart and soul of the resort. Centred in the middle of most of our restaurants and bars, and located just a few steps from Reception, this atmospheric square is host to an array of events throughout the year. In the summer, you can take a seat on a sofa and bask in the sun with a cocktail, and in the colder months you relax by our outdoor heaters under the canopy and watch our fashion shows. Relish in Dani Garcia's recent culinary creations while you listen to the live band playing songs to set the mood.

Room Service

You can set up an account at the reception with your credit card and then use room service. There is a menu in the room by the telephone in the living room.

Rubbish

Please take out and deposit in the plastic containers in the driveway by the sidewalk. Walk down steps facing front door and turn left.

Safe in The Bedroom

1. If the safe door is closed, you need the master key which is at Luna de Marbella's office. Telephone from room: 0952827215
2. If the safe door is open press tiny red knob on the inside of the door. You will hear two beeps.
3. Select your own number - minimum two, maximum eight. Example: 8998.
4. Press a button on the front of the safe door.
5. Enter your own personal code and press B and door should open. We suggest you test that everything is working before you put your valuables in. We urge you not to carry your passport around with you as it's a nightmare getting a new one.
6. The emergency key to by-pass the lock is at Luna's office.
7. Please leave the safe door open without bolts sticking out so that the next guest can set their own code.

We strongly urge that you put all your valuables (Passports, money, jewellery etc.) in the safe provided. We cannot take any responsibility for items left in the apartment.

Supermarket/Shopping

Corte Ingles in Puerto Baños is a world-class supermarket and amazing department store selling clothes and household items. It has ample

Puente Romano

PRIVATE APARTMENT CASARES 21

www.puenteromanosuite.com

underground parking. It is well worth a visit – it also has several restaurants on the top floor. A taxi is about €10. Usually, we walk there. Facing the beach, turn right. It is 40 minutes along the sea.

Telephone

Most guests prefer using mobile phones to save money, as the hotel line is very expensive. For direct dialling please see instructions on phones. Dial '9' for hotel operator if you need any information, help or wish to order room service. You will be billed for all your calls (as a guest of the "owner" you get a 30% discount on hotel phone rates) so please settle your bill before leaving. To save money it is best to call collect or get the UK to call you. The hotel telephone number is 0034 952 820900 and works via the hotel switchboard you must use apartment number C21 as your name is not known by the hotel operator.

For an outside line please dial '0' and to call England dial 0-0044 - area code - telephone number.

Television

Connected to the hotel cable system. The remote is on the coffee table (only need to use new ES remote control). New fibre optic system – has lots of channels. Use ES remote to navigate. There are comprehensive instructions by the television.

Tennis

At the tennis centre, there are 10 clay courts and 4 paddle courts. Coaching is available.

Walk by Beach - Our favourite

This walkway is probably around 6 miles long and takes you to Marbella if you turn left facing the sea - return by taxi is about €10. You can also walk to Puerto Baños - Puerto Banus is an amazing port with dozens of restaurants and world-class boutiques. You can also visit Corte Ingles - a fantastic supermarket and department store. Please be careful with the bicycles and scooters.

Washing Machine

1. Lid lifts up from blue handle.
2. Put only a very small amount of wash into the machine. You can judge it by seeing inside the drum.

Puente Romano

PRIVATE APARTMENT CASARES 21

www.puenteromanosuite.com

3. To open drum after the lid is up, push down on the small white plastic with arrows and pull it back towards you with your finger.
4. Put the clothes in.
5. Pour liquid soap (without bleach) directly into the machine because the temperature doesn't get hot enough to melt powder.
6. Close the drum by pushing the top part of the lid down over the bottom half.
7. Make sure the white tab is back to its original position and be sure it's closed.
8. A large knob must be on zero – lights come on – ready to start
9. Turn the handle to 'Rapido' for a quick wash.
10. Then push, a small white button on the right side, saying 'Iniciar' to start the wash.

The machine will wash for about 15 or 20 minutes. Please turn large knob to zero to open the lid. The machine is new with instructions in many languages, but not English so hopefully these instructions make sense!

Wi-Fi

It is free and provided by the hotel. It is fibre optic with a strong signal. The password can change from time to time so please call the hotel operator by dialling 9 from the apartment phone and ask them to please give you an up to date password or ask concierge.

Directions from Malaga Airport to Puente Romano

We suggest you check Google Maps or ask the car rental company. We recommend Sixt for car hire.

1. Turn right when you exit the airport, stay in the right hand lane but do not go over the bridge, this will take you to Malaga!).
2. Merge into the highway, after approximately 1 mile you will see signs marked E15 - A7 - N340 Algeciras. Take this highway, after 5 miles you will reach a pay station. You can use your credit card, cost is €4.30.
3. Sign becomes E15 - A7 and is marked Estepona, do not exit first sign for Marbella East/Canada (shopping centre). Follow signs for San Pedro and Estepona.
4. Take exit 181 Nagueles, turn left and go over bridge and highway. Make your way down to the sea coastal highway, bare left until you come to a stop sign.

Puente Romano

PRIVATE APARTMENT CASARES 21
www.puenteromanosuite.com

5. Look for the mosque, go over the bridge by the mosque and follow signs for Puente Romano. Alternatively, you can exit at Puerto Baños and backtrack 2 miles to Puente Romano.

Taxi

A taxi from the airport to the hotel costs about €80. It can be booked through the hotel. Autosol is a company that provides pick up airport services and this can be booked through the hotel concierge.

Rent a Car

We normally rent a car, but unless you wish to do sightseeing we suggest you take a taxi from the airport to the Phase II reception. A taxi is usually about €90 from Malaga airport.

There is very limited parking space and if you move the car it may take a long time to find a parking space again. If you go to town or Puerto Baños by taxi, it is about €10 each way.

If you are not used to driving on the right-hand side, we recommend not driving.

Sixt Car rental offer a great car rental service from Malaga Airport, which you can use on the day or pre-book online. They are open 24 hours.

Sixt Car Rental

Tel: +34 902 491616

www.sixt.co.uk

Enjoy your stay and have a great holiday!

Please submit your comments and suggestions to
puenteromanosuite@gmail.com

We may send you a questionnaire, as your comments help us improve our service for you and future guests